



21st July 2020

Carousel Bus Service - September 2020

Dear Parents and Carers

We have been asked to forward on the following message from Mr P Knight, Colleague & Service Manager at Carousel Busses, regarding the changes that have been put in place on their services, as of September 2020. If you have any questions regarding this service please contact Carousel directly, their details are at the bottom of this email.

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Dear Parents and Carers

### Service 5 – Downley to Sir William Ramsay

**IMPORTANT:** in response to recent government guidance regarding returning to school in September 2020 and COVID-19 safety, we will be making some changes to our school services 5, BB11, BB12 and BB13 for the 2020/21 academic year. These services will now become dedicated 'home to school' services and will not be open to the general public until further notice. This will mean that we will not be able to offer ticket sales on-board for occasional travellers, and all customers travelling on these services must be in possession of a valid term or annual pass for the service they wish to use. We apologise for any inconvenience this will cause, and as government guidance is updated, we will review whether these changes need to remain in place.

<https://www.oxfordbustickets.co.uk/carousel-buses>

- Term 1 £180
- Term 2 £145
- Term 3 £169
- Yearly £479

The tickets under the link are marked with a 5 as pictured below.



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Company: 7697618

Headteacher: Mrs Christine McLintock

Rose Avenue, Hazlemere, High Wycombe, Bucks HP15 7UB T: 01494 815211 E: office@swr.school www.swr.school



## **PUBLIC SERVICE**

I wanted to give you all a further update about the next scholastic year with regard to our public bus services which is our entire network excluding the 5, BB11, BB12 & BB13.

Our public services are subject to social distancing and therefore are running at a diminished capacity. As we are unable to put in additional buses and drivers this means we may see, especially at peak times, more full buses than usual. This will mean that some passengers will be left at bus stops. It is highly advisable for parents to have contingency plans in place for the first few weeks to ensure their children can get to school or indeed know what to do if left behind. As a company we cannot be held responsible for this and prepayment of an online ticket does not guarantee a seat.

I do not wish to send this information to cause worry or distress to parents/carers. My hope is by giving this information up front that parents can make an informed decision regarding their children.

Kind Regards

### **Paul-Michael Knight**

Colleague & Service Manager

Email: [paul.knight@carouselbuses.co.uk](mailto:paul.knight@carouselbuses.co.uk)

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